

CLEANING Outdoor Instructions

CARING FOR YOUR DRAPER@HOME OUTDOOR WINDOW SHADES



HARDWARE CLEANING

Draper@Home outdoor shade hardware consists of powder coated aluminum extrusions. Dust, sand, dirt, and other debris can collect on the hardware or in grooves of the hardware. This buildup can damage the finish and affect the operation of the unit.

Hardware should be washed with pH neutral water using a garden hose. A pressure washer should **NOT** be used: high pressure can damage the unit.

If the hardware has a heavy build up, use a mild detergent, such as dish soap, with a soft sponge. Do **NOT** use abrasive pads on the hardware.

To remove debris, sand, and grit from side channels, we recommend using a low-pressure air gun to blow out the debris. You can also use a vacuum with a soft brush attachment.

CLEANING FREQUENCY

Hardware should be cleaned annually except in sandy areas.

In sandy locations, side channels should be cleaned every 3 months with air or a vacuum, as noted above.

If the product is within 10 miles of salt water, the hardware should also be washed monthly to prevent salt build-up.

Safety Note: Never use grills below a horizontal system or within 6 feet of a vertical shading system.

FABRIC CLEANING

FlexShade fabric is PVC-coated fiberglass or polyester. Clean using a soft brush or PH neutral water from a hose. If there is a sprayer on the hose, use a low setting.

DO NOT use a pressure washer: this may damage the fabric. For tougher grime and dirt, use a mild detergent, such as dish soap, with a soft sponge.

Systems left extended near lights (security, flood lights, etc.) may attract bugs which become caught up in the fabric roll. Although products have built-in brushes to prevent this, we still recommend brushing off bug debris monthly.

Mesh fabric material may have debris caught in the weave which a brush will not remove. A low-pressure air nozzle can be used to blow out the debris.

Safety Note: Although the FlexShade ZIP has been wind tunnel tested to withstand high speeds, the fabric is not impact resistant.

Retract all ZIP shades when wind speeds reach levels which can cause flying debris to hit the fabric (around 40 mph).

NOTES ON OPERATION

- FlexShade outdoor shading systems should only be operated or left down when a responsible party is present.
- Try to keep obstacles out of the travel path of the fabric panel, even if your shade is equipped with an obstacle detection motor.
- If the shade motor limits need adjusted, please follow the correct instructions (included with each model or available online at draperinc.com). If you cannot find the proper instructions, contact your Draper® installer.
- If the ZIP's fabric hem bar gets stuck during operation, immediately stop the unit and retract it slightly. Check for and clear obstructions then try lowering it again. Do not pull on the hem bar: you may pull the fabric free from the side channels.
- If operated frequently within a short period of time motorized shade units may overheat, and built-in thermal protection will stop the motor. The motor will not work until it has cooled sufficiently. Draper® recommends allowing the motor to cool for 30 minutes before trying to operate it again.
- If your system experiences issues not covered here and which you are unsure how to address, please contact your installing dealer for additional assistance.